

Protective Services

Butler County Area Agency on Aging is mandated by law to have a program to protect older adults who are unable to protect themselves. To be eligible for these services the older adult must be over 60 years of age, lack the capacity to protect themselves, and be at imminent risk of abuse, neglect, exploitation or abandonment. The laws purpose is not to put restrictions on the older adult, but to assure that necessary services are available to older adults who need them.

Elder Abuse may include infliction of injury, intimidation or punishment, resulting in harm, confinement, sexual harassment, abuse, financial exploitation and deprivation of services which are necessary for physical or mental health.

The Butler County Area Agency on Aging Protective Services hotline is available 24 hours a day, 7 days a week, to receive reports concerning older adults in need of protective services.



Elder Abuse Hotline
24 hours a day, 7 days a week
Local: 724-283-6955
Statewide: 1-800-490-8505



pennsylvania DEPARTMENT OF AGING

Mission: *The Area Agency on Aging strives to help Butler County residents who are 60 years of age and older, live independent lives.*

Administration: *Beth Herold, AAA Administrator
Advisory Council to the Area Agency on Aging
State oversight: Pennsylvania Department of Aging*

Legal mandates: AAA is required through the following agencies and legislation to deliver services to the elderly in a coordinated manner, utilizing all community resources in an effort to avoid duplication and ensure comprehensive county-wide coverage:

- Federal Administration on Aging
- Pennsylvania Department of Aging
- Older Americans Act
- Pennsylvania Act 70

Contact us at
724-282-3008

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Butler County
AREA AGENCY ON AGING



Butler County Area Agency on Aging

The Butler County Area Agency on Aging is a community service agency that administers programs and services for Butler County residents, age 60 and older. The core objective of the Agency is to provide information and services to help Senior's remain independent in the community for as long as possible.

The OPTIONS Program

Home and Community-Based services may be available to Pennsylvanians over the age 60 to enable them to continue to live in their homes and communities with support and services. To be eligible for OPTIONS, you must:

- Be a resident of Pennsylvania
- Be a U.S. Citizen or a qualified non-citizen
- Have a Social Security number
- Be 60 years of age or older
- Meet the level of care needs for a Skilled Nursing Facility

The following is a list of services available through the Aging Waiver that may be available to you:

- Accessibility Adaptations, Equipment, Medical Supplies
- Adult Daily Living Services
- Community Transition Services
- Financial Management Services
- Home Delivered Meals
- Non-Medical Transportation
- Home Health Care
- Participant-Directed Community Supports and Goods and Services
- Personal Assistance Services
- Personal Emergency Response System
- Respite

Cost of OPTIONS Program:

Copayment may be required for OPTIONS Services. Copayments are based on a sliding-scale, determined by income. Under OPTIONS the consumer may be responsible for a small percentage of the copayment.

The OPTIONS Program

The OPTIONS Program is an array of long-term care choices based on assessment by one of our professional Care Managers and establishment of a care plan with the consumer and his/her family. The Care Manager works with the family to determine services that will help the consumer remain in his/her home for as long as possible. One of the goals of the OPTIONS Program is to give as much choice as possible to the consumer for the kind of services he or she needs and for the providers of those services. Programs are being developed by the PA Department of Aging and the Butler County Area Agency on Aging to increase choices for seniors who wish to remain in their homes as long as possible while receiving family and community agency help for the necessary things they can no longer do on their own.

Family Caregiver Support Program

The AAA Family Caregiver Support Program helps the caregivers of an older adult by providing information about services that are available through the State and Federal Caregiver Support Programs. We can help by locating care providers, providing supplies, home modifications or assistive devices. The programs empower the older adult and his/her caregiver to choose what services suit their needs the best so that service is individually tailored for each family. Many services are available at no cost to the family. Those families with greater financial resources would be able to participate through cost-share participation where they would share in cost, based on a sliding fee scale.

The Butler County Area Agency on Aging provides services to eligible individuals without regard to race, color, sex, gender identity or expression, sexual orientation, age, religion, national origin, political affiliation, disability, familial status, military service, or religious, community or social affiliations.

Produced by the Butler County Area Agency on Aging (2021)

Information and Assistance

The staff at the Area Agency on Aging can connect you to outside services in Butler County.

In addition to providing information and referral services, our public benefit specialists can help you complete applications for benefit programs such as Pace/Pacenet, Property Tax/Rent Rebate, Medicare Savings Programs, etc.

PA MEDI, Medicare Education and Decision Insight

Medicare, prescription assistance, and supplemental health insurance issues are becoming more complicated. Seniors are overwhelmed by the ever changing information. Our PA MEDI staff and volunteers can help with billing, Pace applications, and a myriad of other concerns, providing information to allow educated decisions and peace of mind. Call (724) 282-3008 to make an appointment to speak with one of our PA MEDI Counselors.

The Ombudsman Program

An Ombudsman is a person who has been trained to help consumers with a concern or problem with any long term care service. They work with a group of dedicated volunteers who are trained to ensure that all long term care consumers are treated with dignity and to advocate for high standards of care. Ombudsman can help with questions about consumer's rights, and quality of care.

